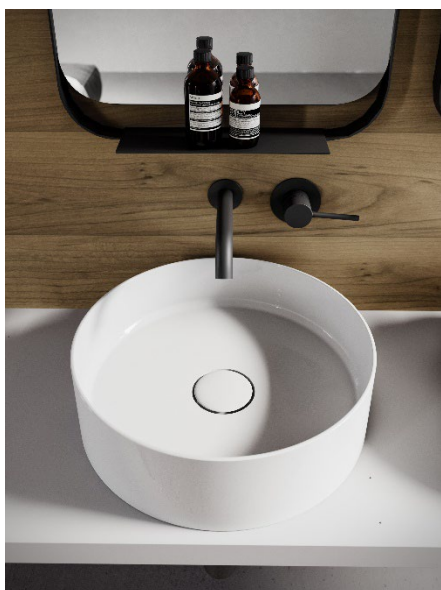


CERAMICS



AFTERCARE INSTRUCTIONS

WASHBASINS – For general cleaning wipe using a soft cloth and warm water. In hard water areas, limescale deposits can build up on the ceramic surface over time. We recommend the installation of a limescale inhibitor and the regular cleaning of limescale using a suitable limescale remover to ensure the longevity of the product. Do not leave strong chemicals on the ceramic surface for long periods as this may wear down the protective glaze over time. Avoid dropping sharp or hard objects onto the ceramic that may break or scratch the ceramic surface.

TOILETS & CISTERNS - When cleaning with chlorine-based cleaners to clean the pan bowl, ensure that these do not come into contact with the seat. Keep the seat and cover in an upright position during cleaning to avoid discolouration of surfaces or rusting of metal parts. For the cistern, do not introduce caustic chemical substances (e.g. containing chlorine compounds or similar) as these may damage the valve components and cause failure.

TOILET SEATS - Keep the seat and cover in an upright position during cleaning to avoid discolouration of surfaces or rusting of metal parts. Use warm soapy water to clean the seat and dry with a clean soft cloth. Avoid direct contact with chlorine-based cleaners.

GUARANTEE

It is the responsibility of the individual installer to ensure the products are fitted correctly and in line with the instructions provided. Failure to comply with the recommended fitting instructions will invalidate the guarantee. When installing Saneux wall-hung sanitaryware, please ensure the appropriate fixings are used or alternatively a suitable framework. Ceramic dimensions stated should be given a 2% tolerance. There is a lifetime guarantee on all sanitaryware/ceramic products supplied by Saneux against manufacturing defects, with the exception of toilet seats which carry a 2-year guarantee against manufacturing defects and their respective working parts.

CUSTOMER SERVICE

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